

# Frequently Asked Questions

## **1. What areas does After3 service?**

- We service the Upper West Side, Upper East Side, TriBeCa/Battery Park, and areas of Brooklyn right off the Brooklyn Bridge (such as Park Slope, Boerum Hill, Cobble Hill, Carroll Gardens area of Fort Greene).

## **2. How much is the cost of the bus?**

- The cost is \$60 per month, per day of use. (ex: Registering for Mondays and Wednesdays will be \$120 monthly charge.)

## **3. How do I pay for the bus?**

- The bus is an automatic payment that is charged to the card on file on the first of every month.

## **4. What time will the bus get to each stop?**

- We estimate times based on routes and the stops. We send all parents a copy of the bus routes with estimated time. Times are based on buses leaving the school at 5pm.

## **5. How are the bus route created?**

- We create bus routes based on registration. We like to make stops that are convenient for all parents. However, if there are not sufficient students registered for a bus we may have to combine bus routes.

## **6. Can I choose to have two different bus stops during the week?**

- We do not allow two different stops per student to avoid any confusion or mistakes.

**7. If I paid for the private bus during the day will that count for the After3 bus?**

- No, After3 bus is a private bus for after school students.

**8. If my child is in another after school program can he/she ride the bus?**

- Yes, please email [After3bus@gmail.com](mailto:After3bus@gmail.com) for all inquiries.

**9. Are students escorted to the bus?**

- Yes, After3 staff/matrons pick up all bus students directly from their classes and escort them down to the bus area, where they will be lined up for their buses according to routes.

**10. What time does the After3 bus leave NEST+m?**

- The bus leaves the school between 4:50 pm to 5pm.

**11. Does the bus company provide matrons?**

- No, After3 provides matrons for the Upper West, Upper East, and Brooklyn bus

**12. Can the bus be cancelled?**

- Yes, the bus can be cancelled at any time during the semester. However, all cancellation requests must be made at least 1 week before the next billing date.