

Attention iPad and MAC Users

Apple's Safari browser IS NOT RECOMMENDED for use with our registration forms.

- *Active Network recommends the use of a different browser, such as [Mozilla Firefox](#), or [Microsoft Internet Explorer](#).*
- If you receive a waiting number, please DO NOT click the registration link again or try from another computer. You are listed in a queue and will be able to register soon. This helps reduce extra clicks to the registration link and will help with ease of registration; We recommend that you allocate sufficient time for registration. Typical wait times are between 30-60 minutes but can be more.
- If you receive an error message, please try a different browser or clear your cache; Here are a few links you can provide your registrants on how to clear cache:
Internet Explorer: <https://support.microsoft.com>
Firefox: <https://support.mozilla.org/en-US/kb/how-clear-firefox-cache>
- If you continue to receive an error message, please contact us at After3nyc@gmail.com and provide us with as much detail as possible. Screenshot are also helpful.